

Training and Certification Program Academic Catalog



Integrating
Relational Wisdom, Peacemaking, Shepherding,
Coaching and Christian Conciliation

Available 100% Online

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www.rw360.org

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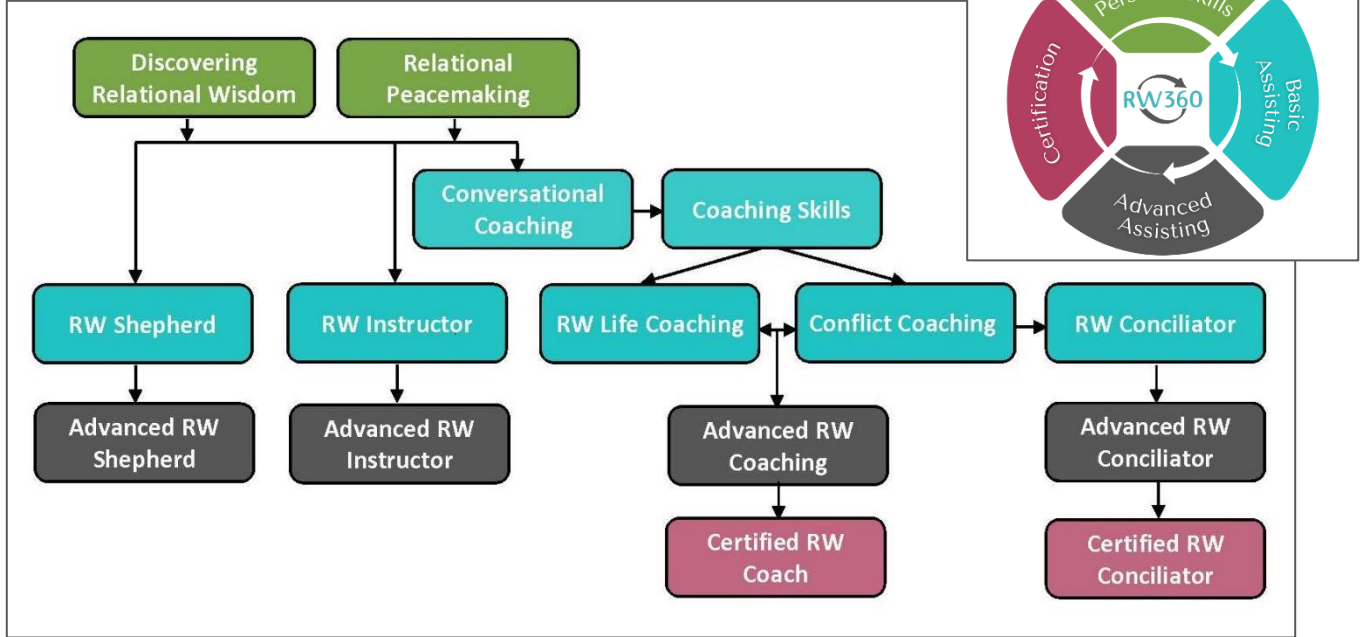
Table of Contents

Training Costs and Requirements.....	3
Overview	4
FOUNDATIONAL PERSONAL SKILLS TRAINING	
Discovering Relational Wisdom Certificate	5
Relational Peacemaking Certificate	6
RW SHEPHERD	
RW Shepherd Certificate	7
Advanced RW Shepherd Certificate	8
Peace Sower Teams	9
RW INSTRUCTOR	
RW Instructor Certificate	10
Advanced RW Instructor Certificate	11
RW COACH	
Conversational Coaching Certificate	13
Coaching Skills Certificate	14
RW Life Coaching Certificate	15
Conflict Coaching Certificate	16
Advanced RW Coaching Certificate	17
Certified RW Coach Certificate	18
RW CONCILIATOR	
RW Conciliator Certificate	19
Advanced RW Conciliator Certificate	20
Certified RW Conciliator Certificate	21
APPLIED RELATIONAL WISDOM	
Certificate in Applied Relational Wisdom	22

Note: Some of these courses are still under development. In the meantime, students may complete the assigned reading and available pre-requisites for any courses they wish to pursue.

For information on the status of any course, please email mail@rw360.org.

OVERVIEW



COSTS AND TIME REQUIREMENTS

	CERTIFICATE ¹	COST ²	STUDY ³	PRACTICUM	EXPERIENCE	TOTAL
F	Discovering Relational Wisdom	\$49	10 hrs	~	~	10 hrs
F	Relational Peacemaking	\$49	14 hrs	~	~	14 hrs
BA	RW Shepherd	\$195	14 hrs	2 hrs	4 hrs	20 hrs
AA	RW Shepherd, Advanced	\$295	19 hrs	2 hrs	4 hrs	25 hrs
BA	RW Instructor	\$95	11 hrs	~	20 hrs	31 hrs
AA	RW Instructor, Advanced	\$295	18 hrs	~	15 hrs	33 hrs
BA	Conversational Coaching	\$95	3 hrs	3 hrs	~	6 hrs
BA	Coaching Skills	\$95	5 hrs	4 hrs	~	9 hrs
BA	RW Life Coaching	\$145	7 hrs	8 hrs	10 hrs	25 hrs
BA	Conflict Coaching	\$145	10 hrs	8 hrs	10 hrs	28 hrs
AA	RW Coaching, Advanced	\$295	14 hrs	12 hrs	20 hrs	46 hrs
C	Certified RW Coach (annual)	\$95	10 hrs	4 hrs	150 hrs	~
BA	RW Conciliator	\$295	4 hrs	8 hrs	10 hrs	22 hrs
AA	RW Conciliator, Advanced	\$295	4 hrs	8 hrs	10 hrs	22 hrs
C	Certified RW Conciliator (annual)	\$95	10 hrs	4 hrs	150 hrs	~
	Certificate in Applied RW	\$295	12 hrs	10 hrs	10 hrs	32 hrs

¹ Some courses have some of the same study requirements, so the time and cost to complete multiple higher level courses is often less than estimated.

² Cost covers registration fees and does not include cost of books.

³ Study hours are approximate and will vary from person to person.

F = Foundational	BA = Basic Assisting	AA = Advanced Assisting	C = Certification
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TRAINING AND CERTIFICATION PROGRAM

Relational Wisdom + Peacemaking + Shepherding + Coaching + Christian Conciliation

Available 100% Online

OVERVIEW

RW360 training integrates the principles of [relational wisdom](#) (an enhanced, biblical form of emotional intelligence), peacemaking, shepherding, coaching and Christian conciliation. You can apply these principles to strengthen relationships and resolve conflicts in all areas of life, including church leadership, the workplace, marriage and parenting, and legal disputes ... and then teach and assist others to do the same!



The conflict resolution training is based on the biblical principles set forth in Ken Sande’s book, [The Peacemaker](#), which has sold over 500,000 copies in twenty languages.

This training is offered in four levels:

- **Foundational Personal Skills Training** is designed to equip individuals to **personally apply** the principles of relational wisdom and peacemaking in their own families, churches and workplaces.

Our basic training courses and some advanced courses are available in both “faith-based” and “[values-based](#)” (secular) versions and have been approved for [professional continuing education credit](#).

- **Basic Assisting Training** is designed to equip individuals to **assist others** to learn and practice relational wisdom and peacemaking in their families, churches and work lives.
- **Advanced Assisting Training** is designed to equip **pastors, church, ministry and nonprofit leaders and workplace managers** with enhanced skills that **improve their job performance** and enable them to **lead and serve others more effectively**. This level of training also qualifies individuals to charge fees for some of these services.
- **Certification Training** is designed to provide ongoing training and accountability for individuals who are serving as coaches or conciliators at a **professional level**.

Some certificates have similar requirements and may be completed simultaneously.

Portions of this training program are still under development, so requirements and costs are subject to change as RW360 integrates new content.

Although these training programs are available 100% online, you may begin your training process by attending RW360’s Annual [Sowing Peace Conference](#), where you will have the opportunity to be inspired by nationally recognized keynote and workshop speakers and to form mentoring relationships with experienced individuals who can accelerate your growth as a shepherd, instructor, coach or conciliator.



DISCOVERING RELATIONAL WISDOM™ CERTIFICATE

Cost: \$49 | Study Time: 10 hours

Relational wisdom (RW), in essence, is your ability to love God with all your heart and to love your neighbor as yourself ... in other words, RW is simply your ability to live out the two Great Commandments as summarized by Jesus in Matthew 22:37-39.

In modern terms, relational wisdom may be defined as a biblically-grounded, gospel-driven form of emotional intelligence that enables you to discern emotions, interests and abilities in yourself and others, to interpret this information in the light of God's Word, and to use these insights to manage your responses and relationships constructively.

One of the easiest ways to begin improving your relational wisdom is to go through RW360's **online course**, *Discovering Relational Wisdom*, which is available for \$49 through the [RW Academy](#). You can complete the course on your own, but studying with a spouse, friend or co-worker makes the training more enjoyable and life-changing.

Another way you could study these concepts is to lead an eight-week *Discovering Relational Wisdom* **group study**. Group study sets are available in both a [faith-based \(Christian\) version](#), which is designed for Sunday school or a home study group, and a [values-based \(secular\) version](#), which is designed for use in the workplace and other secular settings for [professional development](#).

No special training is required to lead a group study since all of the actual teaching is provided by video (DVD or flash drive). As a moderator, your role is simply to host meetings (in person or by phone or video conferencing), play the videos and lead discussions using the application questions in the course materials.

You can use these resources to teach relational wisdom to **every person in your church, ministry or business** as a way to strengthen relationships, improve unity and teamwork and equip people with skills that enable them to "get upstream of conflict."

For more information on how to use these resources to train your staff in a business, school or other organization, [click here](#).

For more information on how to host a **live seminar or webinar** to introduce your church, ministry, business, school or other organization to these concepts, [click here](#).



RELATIONAL PEACEMAKING™ CERTIFICATE

Cost: \$49 | Study Time: 14 hours

RW360's Relational Peacemaking course integrates relational wisdom with the peacemaking principles set forth in *The Peacemaker: A Biblical Guide to Resolving Personal Conflict*.

This training will strengthen your ability to live out the peacemaking concepts of confession, repentance, correction, forgiveness, negotiation, mediation and arbitration to resolve conflicts in a way that honors God, promotes justice, restores relationships and, most importantly, demonstrates the reconciling power of the gospel.

One of the easiest ways to begin improving your peacemaking skills is to go through RW360's **online course**, *Relational Peacemaking*, which is scheduled for release through the [RW Academy](#) in March of 2023. You can complete the course on your own, but studying with a spouse, friend or co-worker makes the training more enjoyable and life-changing.

Another way you could study these concepts is to lead a twelve-week **Relational Peacemaking group study**. Group study will be available in a faith-based (Christian) version, which is designed for Sunday school or a home study group, and eventually in a values-based (secular) version, which is designed for use in the workplace and other secular settings for [professional development](#).

No special training is required to lead a group study since all of the actual teaching is provided by video (DVD or flash drive). As a moderator, your role is simply to host meetings (in person or by phone or video conferencing), play the videos and lead discussions using the application questions in the course materials.

You can use these resources to teach biblical conflict resolution to **every person in your church, ministry or business** to strengthen relationships, improve unity and teamwork and equip people with skills that enable them to "get upstream of conflict."

For more information on how to use these resources to train your staff in a business, school or other organization, [click here](#).

For more information on how to host a **live seminar or webinar** to introduce your church, ministry, business, school or other organization to these concepts, [click here](#).

RW SHEPHERD™ CERTIFICATE

Purpose: RW Shepherd training is designed to equip pastors and other church leaders with gospel-based relational wisdom, peacemaking and conciliation skills they can use to strengthen relationships, resolve conflict and promote peace in their own homes and within the families and flocks God has entrusted to their care.

Cost: \$295 | **Study:** 20 hrs | **Practicum:** 2 hrs | **Experience:** 4 hrs | **Total Time:** 26 hrs

Prerequisites: Complete *Discovering Relational Wisdom*, either online through the [RW Academy](#) or by leading a group study, which is available through the [RW360 Bookstore](#). Complete crossover lessons 4 and 6 in *Exploring Relational Wisdom* (values-based course).

Training Requirements:

- 1) Pay \$295 registration fee.
- 2) Obtain three positive personal references.
- 3) Read and write short summaries of [Guiding People Through Conflict](#) (Sande), *Emotional Intelligence 2.0* (Bradberry and Greaves), *Coaching in Ministry* (Webb) and select articles.
- 4) Complete emotional intelligence evaluation.
- 5) Complete *The Relational Shepherd* (online lesson).¹
- 6) Complete *Introduction to Christian Conciliation* (online lesson).¹
- 7) Complete hypothetical and real-life case studies on applying relational wisdom and peacemaking in pastoral ministry (see sample situations [here](#)); and
- 8) Participate in an online discussion group that reviews select case studies.

Simultaneous RW Instructor Certificate: You may simultaneously earn an RW Instructor Certificate (with no additional application fee) by completing these additional requirements:

- 1) Facilitate a *Discovering Relational Wisdom* group study.
- 2) Facilitate a *Relational Peacemaking* group study.
- 3) Complete online lesson *Using RW for Witnessing*.¹
- 4) Complete online lesson *Facilitating Transformative Group Studies*.¹

¹ These lessons are scheduled for release in March of 2023.

ADVANCED RW SHEPHERD™ CERTIFICATE

Purpose: Individuals who demonstrate substantial skill and experience as an RW Shepherd may apply for advanced training that will enhance their ability to build a relational culture in their church by modeling, teaching and assisting others in practicing RW and peacemaking in challenging life situations (1 Tim. 4:15).

Advanced RW Shepherds are also trained to use RW360's [values-based](#) resources for community outreach, evangelism and church growth (see [Using RW for Witnessing and Evangelism](#)).

Cost: \$295 | **Study:** 20 hrs | **Practicum:** 2 hrs | **Experience:** 4 hrs | **Total Time:** 26 hrs

Prerequisites: RW Shepherd Certificate

Training Requirements:

- 1) Submit an Application for Advanced RW Shepherd Training (acceptance is dependent on performance during RW Shepherd training).
- 2) Pay \$295 registration fee.
- 3) Read *Feelings and Faith* (Borgman), *Emotional Intelligence* (Goleman) and select articles.
- 4) Complete *Building a Relational Culture* (online lesson).
- 5) Complete *Using RW for Outreach, Evangelism and Church Growth* (online lesson).
- 6) Complete Theology and Principles of RW Exam.
- 7) Complete hypothetical and real life case studies on applying relational wisdom and peacemaking in pastoral ministry ([see sample situations here](#)).
- 8) Participate in a 1-2 hour online discussion group that reviews select case studies.

Simultaneous Advanced RW Instructor Certificate: You may simultaneously earn an Advanced RW Instructor Certificate (with no additional application fee) by completing these additional requirements:

- 1) Complete online course *Educational Methodology*.
- 2) Complete online course *Promoting and Marketing RW*.
- 3) Complete a 30-minute live interview on RW FAQs.
- 4) Teach four 3-to-5-hour webinars or live seminars, with positive evaluations.

Iron Sharpening Iron: Individuals who complete this training will be invited to participate in quarterly online discussions of insights, best practices and real-life case studies for RW Shepherds.

PEACE SOWER TEAMS™

Peace Sower Teams are comprised of volunteer instructors, coaches and conciliators who serve your church or ministry by equipping and assisting others to practice relational wisdom and peacemaking in their daily lives, thereby addressing relational issues before they require pastoral counseling or other intervention.

When your church or ministry enrolls in the Peace Sower Team program, you will receive a detailed manual to guide you through key aspects of establishing a Peace Sower Team, including recruiting, training and managing team members; accountability to church or ministry leadership; church-wide promotion and training; and community outreach.

For a detailed description of the ways that a Peace Sower Team can strengthen relationships, reduce conflict and enhance the evangelistic outreach of your church, [click here](#).

Registration Fee: \$500

Annual Renewal Fee: \$250

Benefits:

- When registering, your Team may select \$600 worth of basic training resources (any combination of a Discovering RW Group Study Set, a Relational Peacemaking Group Study Set and additional study guides).
- You will also receive a detailed Peace Sower Team Manual that provides practical guidance on how to recruit and manage a team.
- Team members will receive a 10% discount on all RW360 training.
- Team Leader will be invited to participate in quarterly online discussions of best practices for Peace Sower Teams.
- Team members will receive priority response when using RW360's [Conciliator Hotline](#).
- All recordings from RW360's Annual Sowing Peace Conference will be available for free to all Team members.
- You team can connect and collaborate with other Peace Sower Teams in your community and denomination.

For more information, see [click here](#).

Iron Sharpening Iron: Individuals who complete this training will be invited to participate in quarterly online discussions of insights, best practices and real-life case studies for RW Shepherds.

Cost Example: Training a **six person team** with one member qualified as an RW Shepherd, three members qualified as RW Instructors, three members qualified as RW Coaches and two members qualified as RW Conciliators would cost approximately **\$3,500**. All six members could be trained at the Advanced level for an additional \$1,500.



RW INSTRUCTOR™ CERTIFICATE

Purpose: RW Instructors are trained to facilitate **video-based group studies** on relational wisdom and peacemaking through Sunday school classes and small group studies. Instructor training is designed to improve your ability to facilitate both [faith-based](#) and [values-based](#) study groups by leading interactive discussions, asking insightful questions and assisting people in learning how to apply these concepts in their daily lives. You will also learn how to use the RW360 smartphone app and other RW resources as witnessing tools to share your faith with others.

Cost: \$95 | **Study:** 15 hrs | **Practicum:** 0 hrs | **Experience:** 20 | **Total Time:** 35 hours

Prerequisites: Complete *Discovering Relational Wisdom*, either online through the [RW Academy](#) or by leading a group study, which is available through the [RW360 Bookstore](#). Complete crossover lessons 4 and 6 in *Exploring Relational Wisdom* (values-based course).

Training requirements:

- 1) Pay \$95 registration fee.
- 2) Obtain three positive personal references.
- 3) Read and write short summaries of [Guiding People Through Conflict](#) (Sande), *Emotional Intelligence 2.0* (Bradberry and Greaves) and select articles.
- 4) Complete emotional intelligence evaluation.
- 5) Complete *Using RW for Witnessing* (online lesson).²
- 6) Complete *Facilitating Transformative Group Studies* (online lesson).²
- 7) Facilitate a Discovering Relational Wisdom Group Study
- 8) Facilitate a Relational Peacemaking Group Study³

Simultaneous Training: You may earn an RW Instructor Certificate (without paying the \$95 registration fee) while completing the requirements for an RW Shepherd Certificate.

Peace Sower Team: Individuals who complete this training will be prepared to serve on a [Peace Sower Team](#) in their church, ministry or business.

² These two lessons are scheduled for release in March of 2023.

³ Scheduled for release in March of 2023.



ADVANCED RW INSTRUCTOR™ CERTIFICATE

Purpose: Individuals who demonstrate substantial skill and experience as an RW Instructor may apply for advanced training that prepares them for an expanded teaching ministry that includes:

- Teaching of the relational wisdom and peacemaking courses through live webinars and seminars (rather than using teaching videos);
- Customizing the courses for particular venues, such as the workplace, law enforcement, prisons, military, missions, retreats, etc.);
- Being included on RW360's online [Directory](#);
- Teaching on a professional (fee based) basis (see e.g., [Anchor Point with Patti Damiani](#) and [Lessons for Life with James Long, Jr.](#));
- Using RW360's [values-based](#) resources to serve their communities by making introductory presentations to businesses, schools, police departments, military bases and other secular venues (see [Using RW for Witnessing and Evangelism](#) and [RW Training Strengthens Both Businesses and Families](#)).
- Access to RW360 promotional resources, such as the pocket portfolio, bulletin inserts and posters, promotional videos and revenue sharing on resource sales.

Cost: \$295 | **Study:** 24 hours | **Application:** 12 hours | **Total Time:** 36 hours

Prerequisites: RW Instructor Certificate

Training requirements:

- 1) Submit an Application for Advanced RW Instructor Training (acceptance is dependent on performance during RW Instructor training)
- 2) Pay \$295 registration fee.
- 3) Obtain three positive teaching assessments.
- 4) Read and write short summaries of *Feelings and Faith* (Borgman), *Emotional Intelligence* (Goleman) and select articles.
- 5) Complete *Educational Methodology* (online lesson)
- 6) Complete *Promoting and Marketing Relational Wisdom* (online lesson)
- 7) Complete *Using RW for Outreach, Evangelism and Church Growth* (online lesson).
- 8) Complete Theology and Principles of RW Exam.
- 9) Complete a 30-minute live interview on RW FAQs.
- 10) Teach at at least four webinars or live seminars totalling at least 15 hours.

Simultaneous Training: You may earn an Advanced RW Instructor Certificate (without paying the \$295 registration fee) while completing the requirements for an Advanced RW Shepherd Certificate.

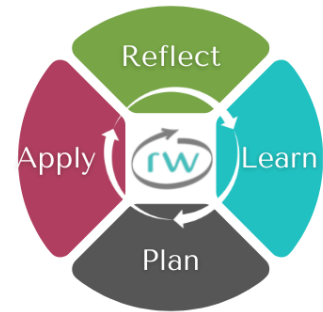
Iron Sharpening Iron Webinars: Advanced RW Instructors will be invited to participate in quarterly webinar discussions designed to enhance their skills through focused discussions and real-life case studies.



Continuing Education Requirements: In order to be included on RW360's Directory and to participate in Iron Sharpening Iron webinars, Advanced RW Instructors are required to teach RW or peacemaking at least ten (10) hours per year in at least six (5) presentations and to complete five (5) hours of approved continuing education.

CONVERSATIONAL COACHING CERTIFICATE™

Purpose: Conversational Coach training will equip you to meet with a friend, coworker or relative for an *informal personal conversation*, perhaps over coffee or a meal, in which you assist him or her in discerning and planning ways that he or she can strengthen specific relational skills or restore a strained relationship by applying relevant principles of relational wisdom or biblical peacemaking.



This training provides a brief introduction to the four-step *RW Coaching Paradigm* and shows how it can be applied in a variety of life situations. It will also help you to evaluate how relevant these skills are to your life and to decide whether to continue with further coaching training.

Cost: \$95 | **Study:** 3 hours | **Practicum:** 3 hours | **Experience:** 0 | **Total Time:** 6 hours

Prerequisites: Complete either *Discovering Relational Wisdom 3.0* or *Relational Peacemaking*, either online through the [RW Academy](#) or by leading a group study of one of these courses, which are available through the [RW360 Bookstore](#).

Training requirements:

- 1) Pay \$95 registration fee.
- 2) Required reading related to coaching plus written exercises applying key principles and skills.
- 3) Complete *Conversational Coaching Practicum* (3 hour webinar + 3 hour practicum).⁴

Individuals who experience repeated opportunities to serve others through informal coaching may enhance these skills by pursuing further training in RW skills coaching or conflict coaching.

⁴ The new *Conversational Coaching* course is scheduled for pilot testing in spring and summer of 2023 and for public access by mid-September. If you plan to enroll in this course, you may begin completing some of the prerequisites at your convenience.

COACHING SKILLS CERTIFICATE™

Purpose: Coaching Skills training is designed to introduce you to basic coaching skills by providing opportunities to learn and practice three core coaching skills: active listening, asking powerful questions and creating action steps.

This training provides practice in applying the four-step *RW Coaching Paradigm*, but these skills apply equally well to RW360's other academic offerings (shepherding, instructing and conciliation).

Students may take this course either before or after they pursue the *Conversational Coaching Certificate*. This course is a prerequisite for the Advanced RW Life Coaching Certificate and the Advanced RW Conflict Coaching Certificate.

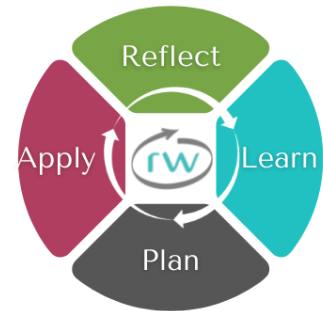
Cost: \$95 | **Study:** 5 hours | **Practicum:** 4 hours | **Experience:** 0 | **Total Time:** 9 hours

Prerequisites: Complete either *Discovering Relational Wisdom 3.0* or *Relational Peacemaking*, either online through the [RW Academy](#) or by leading a group study of one of these courses, which are available through the [RW360 Bookstore](#).

Training requirements:

- 1) Pay \$95 registration fee.
- 2) Required reading: *The COACH Model for Christian Leaders* (Webb) plus written exercises applying key principles and skills.
- 3) Complete *Coaching Skills Practicum* (4 hour webinar).⁵

Individuals who experience repeated opportunities to serve others through informal coaching may enhance these skills by pursuing further training in RW life skills coaching or conflict coaching.

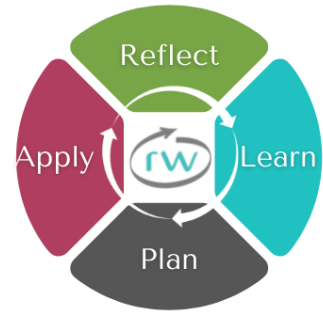


⁵ The new *Coaching Skills* course is scheduled for release by the end of 2023. If you plan to enroll in this course, you may begin completing some of the prerequisites at your convenience.

RW LIFE COACHING CERTIFICATE™

Purpose: RW Life Coaching training is a relationally focused form of life coaching that will equip you to assist others in accelerating their practice of relational wisdom, enabling them to build stronger relationships and “get upstream of conflict.”

A key goal of this type of coaching is to help others strengthen and apply relational wisdom so they are less likely to experience serious relational problems that would eventually require pastoral intervention or prolonged counseling.



Cost: \$145 | **Study:** 7 hrs | **Practicum:** 8 hrs | **Experience:** 10 hrs | **Total:** 25 hrs

Prerequisites: (1) Complete *Discovering Relational Wisdom 3.0*, either online through the [RW Academy](#) or by leading a group study, which is available through the [RW360 Bookstore](#); (2) *Conversational Coaching Certificate*; (3) *Coaching Skills Certificate*.

Training requirements:

- 1) Pay \$195 registration fee.
- 2) Obtain three positive personal references regarding.
- 3) Read and write short summaries of *Emotional Intelligence 2.0* (Bradberry and Greaves) plus written exercises applying key principles and skills.
- 4) Complete *RW Life Coaching Practicum* (8-hour webinar).
- 5) Complete 10-hours of practical experience, overseen by a mentor.
- 6) Pass Basic RW Life Coaching Principles Exam.

Peace Sower Team: Individuals who complete this training will be prepared to serve as a volunteer on a [Peace Sower Team](#) in their church, ministry or business.



CONFLICT COACHING CERTIFICATE™

Purpose: RW Conflict Coaching training will equip you assist others in applying the principles of relational wisdom and peacemaking to resolve specific existing conflicts.

Cost: \$195 | **Study:** 10 hrs | **Practicum:** 8 hrs | **Experience:** 10 hrs | **Total:** 28 hrs

Prerequisites: (1) Complete *Relational Peacemaking* course, either online through the [RW Academy](#) or by leading a group study, which is available through the [RW360 Bookstore](#); (2) *Conversational Coaching Certificate*; (3) *Coaching Skills Certificate*.

Training requirements:

- 1) Pay \$295 registration fee.
- 2) Obtain three positive personal references.
- 3) Read and write short summaries of *The Peacemaker* (Sande) and select articles, plus written exercises applying key principles and skills.
- 4) Complete *Conflict Coaching Practicum* (12-hour webinar).
- 5) Pass Basic Conflict Coaching Principles Exam.
- 6) Complete 10-hours of practical experience, overseen by a mentor.

Peace Sower Team: Individuals who complete this training will be prepared to serve as a volunteer on a [Peace Sower Team](#) in their church, ministry or business.

ADVANCED RW COACH™ CERTIFICATE

Purpose: Individuals who demonstrate substantial skill and experience as an RW Coach may apply for advanced training that prepares them for an expanded coaching ministry that includes:

- Greater skill and credibility as an RW Coach;
- Being added to RW360's online [Directory](#); and
- Providing coaching services on a fee basis (see e.g., [Anchor Point with Patti Damiani](#)); and
- Access to RW360 promotional resources, such as the pocket portfolio, bulletin inserts and posters, promotional videos and revenue sharing on resource sales.

Cost: \$295 | **Study:** 14 hrs | **Practicum:** 12 hrs | **Experience:** 10 hrs | **Total:** 36 hrs

Prerequisites: (1) *Conversational Coaching Certificate*; (2) *Coaching Skills Certificate*; (3) *RW Life Coaching Certificate*; and (4) *Conflict Coaching Certificate*.

Training requirements:

- 1) Submit an Application for Advanced RW Coach Training (acceptance is dependent on performance during previous training).
- 2) Pay \$295 application fee.
- 7) Reading select books plus written essays describing key “takeaways” and practical examples of how you plan to apply these principles in your life.
- 3) Complete *Advanced RW Coaching Practicum* (12-hour webinar).
- 4) Pass Advanced Coaching Principles Exam.
- 5) Complete 10-hours of practical experience.

Advanced Training Grandfathering: Individuals who have previously completed other training in coaching may use [this form](#) to request a transfer of credit for previous training and experience, which would reduce the cost and time commitment needed to complete RW360's training.

Iron Sharpening Iron Webinars: Advanced RW Coaches will be invited to participate in quarterly webinar discussions designed to enhance their skills through focused discussions and real-life case studies.

Continuing Education Requirements: In order to be included on RW360's Directory and to participate in quarterly Iron Sharpening Iron webinars, Advanced RW Coaches will be required to complete approved continuing education training and a specified number of hours of mentor coaching every three years.



CERTIFIED RW COACH™ CERTIFICATE

RW360's **Certification Program** is designed to provide ongoing training and accountability to individuals who have completed our Advanced Training and are frequently serving as coaches at a **professional level**. We are still developing the requirements and terminology for this level of professional training and certification. In general, however, in order to be certified as an RW Coach, individuals will be required to:

1. Demonstrate a high level of experience and competence as an Advanced RW Coach, either by working closely with another Certified RW Coach for several hours in actual coaching cases or by passing a detailed interview process led by a panel of Certified RW Coaches.
2. Serve as a coach for specified number of hours per year (e.g., 12 hours per month).
3. Participate regularly in online Iron Sharpening Iron Webinars that foster continued skill development and interaction with like-minded coaches.
4. Complete approved continuing education training and a specified number of hours of mentor coaching every three years.
5. Conduct their practice consistent with RW360's [Standard of Conduct for Christian Conciliation](#) and accountability policies (see, e.g., [Conciliator Grievance Policy](#)).



RW CONCILIATOR CERTIFICATE™

Purpose: RW Conciliator training will equip you to mediate disputes between others by improving communication and understanding, promoting reconciliation through mutual confession and forgiveness, and assisting them in negotiating a voluntary settlement of their differences (see [Guiding People Through Conflict](#) and [Handbook for Christian Conciliation](#)).

Cost: \$295 | **Study:** 4 hrs | **Practicum:** 8 hrs | **Experience:** 10 hrs | **Total:** 22 hrs

Prerequisites: Conflict Coaching Certificate

Training requirements:

- 1) Submit an Application for RW Conciliator Training (acceptance is dependent on performance during Conflict Coaching training).
- 2) Pay \$295 registration fee.
- 3) Complete *Interest Based Negotiation* (online lesson).
- 4) Complete *Biblical Mediation* (online lesson).
- 5) Complete *Biblical Mediation Practicum* (online).
- 6) Complete Basic Conciliation Principles Exam.
- 7) Complete 10-hours of practical experience.⁶

Peace Sower Team: Individuals who complete this training will be prepared to serve on a [Peace Sower Team](#) in their church, ministry or business.

⁶ The new conciliation courses and practicums are scheduled for released by the autumn of 2023. If you plan to pursue this certificate, you may begin completing the prerequisite courses and required reading at your convenience.



ADVANCED RW CONCILIATOR™ CERTIFICATE

Purpose: Individuals who demonstrate substantial skill and experience as an RW Conciliator may apply for advanced training that prepares them for an expanded conciliation ministry that includes:

- Greater skill and credibility as an RW Conciliator;
- Issuing binding arbitration decisions;
- Being added to RW360's online [Directory](#); and
- Providing conciliation services on a fee basis (see, e.g., [Crossroads Resolution Group with David Schlachter, Allison Pickering and Paul Cornwell](#) and [Freeman Conflict Services](#)); and
- Access to RW360 promotional resources, such as the pocket portfolio, bulletin inserts and posters, promotional videos and revenue sharing on resource sales.

Cost: \$295 | **Study:** 4 hrs | **Practicum:** 8 hrs | **Experience:** 10 hrs | **Total:** 22 hrs

Training Requirements: This advanced training process is scheduled for pilot testing by the autumn of 2023 and should be fully online by the end of 2023.

Advanced Training Grandfathering: Individuals who have previously completed other training in Christian conciliation may use [this form](#) to request a transfer of credit for previous training and experience, which would reduce the cost and time commitment needed to complete RW360's advanced training.

Iron Sharpening Iron Webinars: Advanced RW Conciliators will be invited to participate in quarterly webinar discussions designed to enhance their skills through focused discussions and real-life case studies.

Continuing Education Requirements: In order to be included on RW360's Directory and to participate in quarterly Iron Sharpening Iron webinars, Advanced RW Conciliators are required to conciliate for at least fifty (50) hours per year (~4 hours/month) with at least five (5) people, and also complete ten (10) hours of approved continuing education.



CERTIFIED RW CONCILIATOR™ CERTIFICATE

RW360's **Certification Program** is designed to provide ongoing training and accountability to individuals who have completed our Advanced Training and are frequently serving as conciliators at a **professional level**.

In order to qualify for the designation as a Certified RW Conciliator, individuals will be required to:

1. Submit an Application for Certified RW Conciliator Training;
2. Demonstrate a high level of experience and competence as an Advanced RW Conciliator, either by working closely with another Certified RW Conciliator for several hours in actual conciliation cases or by passing a detailed interview process led by a panel of Certified RW Conciliators.
3. Pay annual \$95.
4. Serve as a conciliator for at least 150 hours per year (~12 hours per month);
5. Participate regularly in Iron Sharpening Iron Webinars that foster continued skill development and interaction with like-minded conciliators;
6. Acquire at least ten hours of approved continuing education per year; and
7. Conduct their practice consistent with RW360's [Standard of Conduct for Christian Conciliation](#) and accountability policies (see, e.g., [Conciliator Grievance Policy](#)).

CERTIFICATE IN APPLIED RELATIONAL WISDOM™

Purpose: This program is designed to strengthen individuals' emotional intelligence, relational and conflict resolution skills by providing students opportunities to learn and apply these principles in specific life venues, such as schools, workplace management, healthcare, law enforcement and the military. For example:

- [Enhancing Relational Skills and Reducing Conflict in a Christian School](#)
- [Enhancing Relational Skills and Reducing Conflict in a Public School](#)
- [Relational Wisdom for Military Chaplains](#)

Key principles are initially applied through hypothetical case studies in specialty areas. Students then apply the principles to actual relational challenges in their own lives, both personally and vocationally. Finally, they learn how to share these concepts and the gospel itself with their friends and coworkers.

Prerequisites: Complete *Discovering Relational Wisdom* and *Relational Peacemaking*, either online through the [RW Academy](#) or by leading group studies, which are available through the [RW360 Bookstore](#).

Training requirements:

- 1) Pay \$295 registration fee.
- 2) Obtain three positive personal references.
- 3) Read and write short summaries of *The Peacemaker* (Sande), *Emotional Intelligence 2.0* (Bradberry and Greaves), [Guiding People Through Conflict](#) (Sande) and select articles.
- 4) Complete emotional intelligence evaluation.
- 5) Complete the online lesson relevant to your venue.
- 6) Complete hypothetical case studies.
- 7) Complete personal case studies.⁷

⁷ The new applied RW courses are scheduled for release by the end of 2023.